



Helping You Today
So You Succeed Tomorrow



Working from Home with Ticket to Work

Date:
Wednesday,
May 26, 2021

Time:
3 – 4:30 PM ET



Produced at U.S. taxpayer expense.

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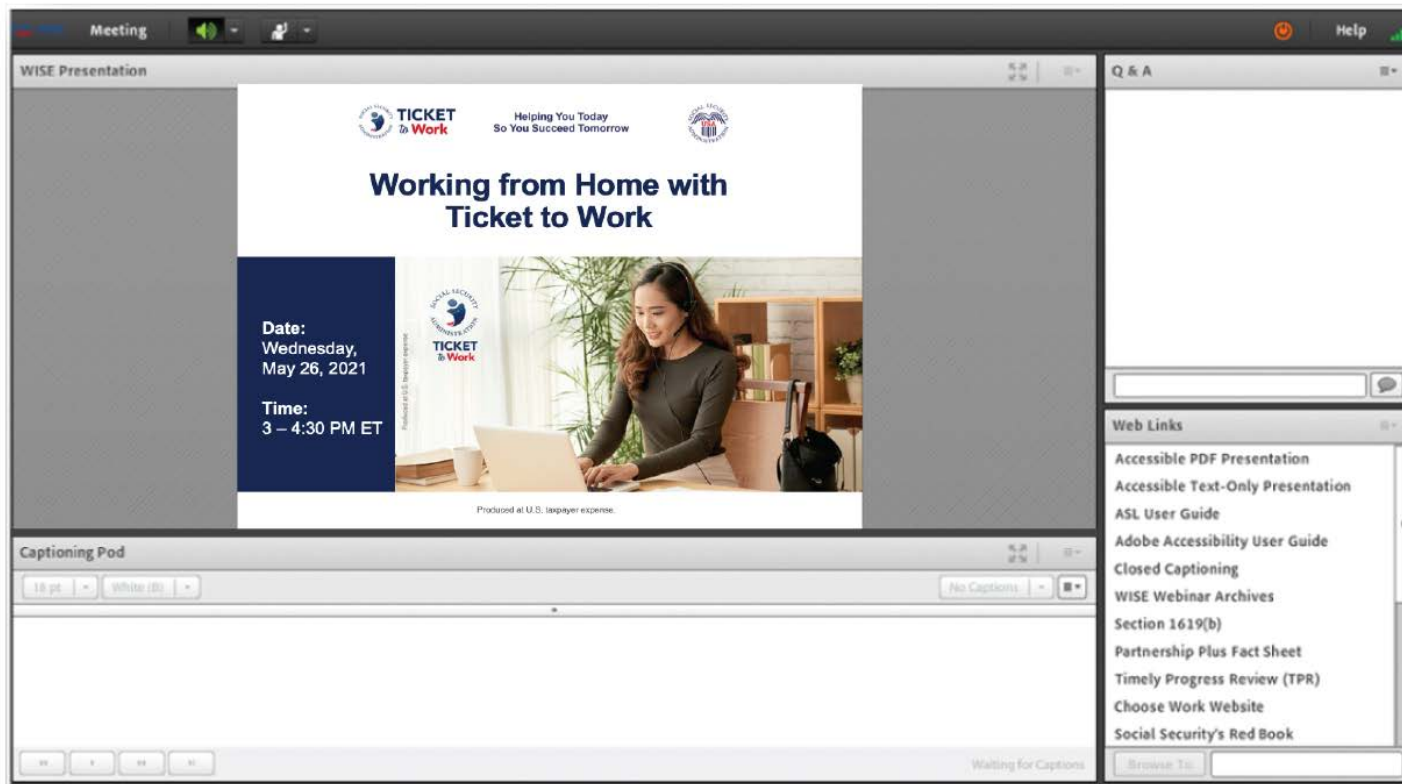
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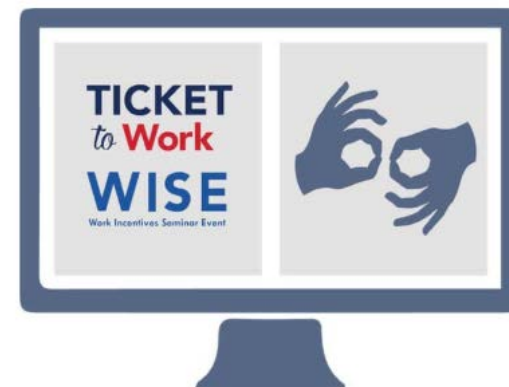
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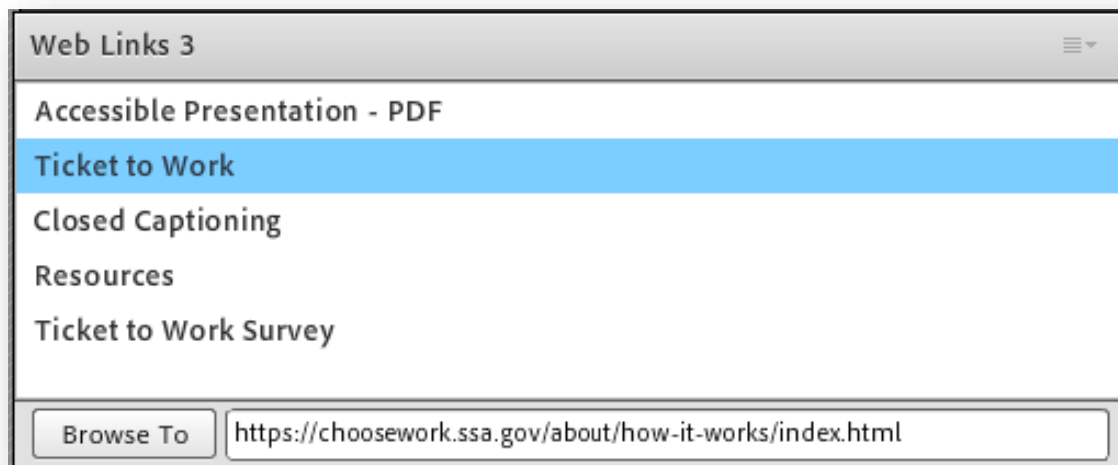
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Archived Events

Please note: This webinar is being recorded, and the archive will be available within 2 weeks on the Choose Work website at http://bit.ly/WISE_OnDemand.

The screenshot shows the 'WISE On Demand' page on the Ticket to Work website. At the top, there is a navigation bar with the following items: Home, About, Success Stories, Find Help, Find a Job, Webinar & Tutorials (highlighted), Library, Blog, and Contact. A search bar is located on the right side of the header. Below the navigation bar, the breadcrumb trail reads: 'You are here: Home / Webinars & Tutorials / WISE On Demand'. The main content area features the heading 'WISE On Demand' and a sub-heading 'Our free, monthly WISE webinars provide information you can use on your path to financial independence through work. Discover programs, resources and information while learning about how Social Security's Ticket to Work Program can help. [Learn more and register](#) today for this month's webinar!'. A list of past webinars is provided, including: December 2020: Ticket to Work and Mental Health; November 2020: Debunking the Three Biggest Myths about Disability Benefits and Work; October 2020: Working from Home with Ticket to Work; September 2020: Understanding Ticket to Work: How to Help Your Clients and the People You Serve; August 2020: Ticket to Work and the Path to Employment; July 2020: Reasonable Accommodations and the Path to Employment; June 2020: Ticket to Work and Mental Health; May 2020: Working from Home with Ticket to Work; April 2020: Support on Your Journey to Employment; March 2020: Expanding Your Job Search with Ticket to Work; February 2020: Choosing a Service Provider That's Right For You; and January 2020: Debunking the Three Biggest Myths About Disability Benefits and Work. On the right side of the page, there is a logo for 'TICKET to Work WISE Work Incentive Seminar Event ON DEMAND'.

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Presenters

Welcome and Introductions

Moderator: Sarah Hyland, WISE Moderator

Presenters: Raymond A. Cebula, III, J.D., Cornell University

Welcome!

Thank you for joining us! Today, we'll discuss:

- Social Security's Ticket Program
- Ticket to Work Service Providers
- Benefits of Working from Home
- Finding Work from Home Opportunities





Ticket to Work Program: Support on Your Path to Work

Social Security Disability Benefits Programs



Social Security Disability Insurance (SSDI)



Supplemental Security Income (SSI)



Sign Up for a *my* Social Security Account Today

- Your personal *my* Social Security account at SSA.gov/myaccount gives you secure access to information based on your earnings history and interactive tools tailored to you.
- With a *my* Social Security account, you can access your earnings history and benefits information, request a replacement Social Security card, get a proof of income letter, estimate and apply for benefits, and more.

How to create a *my* Social Security account



Securing today and tomorrow

To create an account, you must:

- 
Be at least 18 years of age
- 
Have a Social Security number
- 
Have a valid U.S. mailing address
- 
Have an email address

Starting the Journey

Only you can decide if work is the **right choice for you.**



Why Choose Work?

Earning a living through employment is not something everyone can do, but it may be **right for you**. Once people understand the many **free services and supports** available to them, they often find that the rewards far outweigh the risks.



What Is the Ticket to Work Program? (Slide 1 of 2)

The Ticket to Work Program

- Is a free and **voluntary** Social Security program
- Offers **career development** for people ages 18 through 64 who receive Social Security disability benefits and want to work



What Is the Ticket to Work Program? (Slide 2 of 2)

The Ticket to Work Program connects you with **free employment services** to help you:

- Decide if working is right for you
- Prepare for work
- Find a job
- Succeed at work



Ticket to Work Help Line

Social Security's Ticket to Work Program offers a Help Line to support you on your journey to financial independence.

Call the Ticket to Work Help Line:

Monday – Friday 8:00 am – 8:00 pm ET

- 1-866-968-7842
- 1-866-833-2967 (TTY)



Ticket to Work Service Providers



Who Can Help You Achieve Your Work Goals?

Through the Ticket Program, you'll have access to a variety of **Ticket Program service providers**, including:

- Employment Networks (EN)
- Workforce ENs
- State Vocational Rehabilitation (VR) agencies
- Work Incentives Planning and Assistance (WIPA) projects
- Protection and Advocacy for Beneficiaries of Social Security (PABSS) organizations



Employment Network (EN)

An EN is a private or public organization that has an agreement with Social Security to provide **free employment support services** to people who are eligible for the Ticket Program.

- Many state public workforce systems, such as American Job Centers, are **Workforce ENs**



How Can Working with an EN Help You?

Services and supports are designed to help you on the path to financial independence through work and can include helping you to:

- Identify your **work goals**
- Write and review your **resume**
- Prepare for **interviews**
- Request **reasonable accommodations**
- Receive **benefits counseling**



State Vocational Rehabilitation (VR) Agency

A State VR agency provides a wide variety of services to help people with disabilities return to work, enter new lines of work, or enter the workforce for the first time. A State VR agency can offer benefits counseling and may also be able to help you with:

- **Vocational rehabilitation**
- **Training and education**

Some states have separate VR agencies that serve individuals who are blind and visually impaired.



What Is Partnership Plus? (Slide 1 of 2)

Partnership Plus is an agreement that allows State VR agencies to partner with ENs to provide **transition of services** for those who need **ongoing support**.

- Once you find a job, VR agencies will typically close your case approximately 90 days after you start working
- You may need continued support to maintain employment and increase your earnings over time. An EN may offer support services such as:
 - Benefits Counseling
 - Job Accommodations
 - Job Coaching
 - Job Retention Services



What Is Partnership Plus? (Slide 2 of 2)

Assigning your Ticket to an EN after your State VR agency closes your case is voluntary, and it extends the medical CDR protections of the Ticket Program. To continue protection from the medical CDR, you need to assign your Ticket to an EN within 90 days of your State VR case being closed.

- If your state doesn't have a formal Partnership Plus agreement, you can still work with an EN after your VR case closes

choosework.ssa.gov/library/partnership-plus



Work Incentives Planning and Assistance (WIPA) Projects

WIPA projects are staffed by Community Work Incentives Coordinators (CWIC) who:

- Provide **free benefits counseling** to Social Security disability beneficiaries about how work and earnings will affect your SSDI, SSI, Medicare or Medicaid, and other public benefits
- Help you understand **Social Security Work Incentives** and how they apply to you
- Explain the potential **benefits of employment** and **dispel myths** about working
- Help you decide if the services and supports from the Ticket Program are **right for you**



Whom Do WIPA Projects Serve?

The Ticket to Work Help Line will refer you to a WIPA project if you receive SSDI, SSDI-related Medicare, SSI, or SSI-related Medicaid and you:



- Are currently **working** or **self-employed**
- Have a job offer **pending**
- Are actively **interviewing** for jobs
 - Had an interview in the past 30 days
 - Have a job interview scheduled in the next 2 weeks
- Are **age 14–25**, even in the earliest stages of considering work

Protection and Advocacy for Beneficiaries of Social Security (PABSS) (Slide 1 of 2)

- PABSS organizations provide **free legal assistance** to people who receive Social Security disability benefits and who have disability-related employment issues
- PABSS services may include:
 - **Legal support**
 - **Advocacy**
 - Information to help beneficiaries **resolve employment-related concerns** with employers, Social Security, ENs, State VR agencies, WIPA projects, or others



Protection and Advocacy for Beneficiaries of Social Security (PABSS) (Slide 2 of 2)

PABSS services may also provide help with:

- Navigating organizations and services to support your effort to work and **protect your rights**
- **Requesting** reasonable accommodations in your college classes, training courses, licensing programs, and workplace
- Addressing other **disability-based legal issues** that are barriers to employment



How Do You Find a Service Provider?

- If you're ready to find a service provider, visit choosework.ssa.gov/findhelp
- Search by:
 - ZIP code
 - Services offered
 - Disability type
 - Languages spoken
 - Provider type (EN, Workforce EN, VR, WIPA, or PABSS)
- Or call the **Ticket to Work Help Line** for a list of service providers at **1-866-968-7842** or **1-866-833-2967 (TTY)**
Monday – Friday, 8:00 am – 8:00 pm ET



Questions?



Benefits of Working from Home



Why Choose to Work from Home? (Slide 1 of 2)

Working from home may be right for you if you:

- Need **special transportation arrangements** due to your disability
 - Limited access to accessible parking
- Need to work from home as a **reasonable accommodation**
 - Limited worksite or workstation accessibility
- Are **sensitive to environmental issues**
 - Construction, temperature sensitivity, problematic lighting

Why Choose to Work from Home? (Slide 2 of 2)

Working from home may be right for you if you:

- Need privacy to **manage medical needs**
 - Using the restroom, taking medication, receiving treatment
- Want a more **flexible work schedule**
- Want a **less stressful** work environment
- Want to seek opportunities in **different fields of work**
- Live in a **rural area** with few job opportunities

What Types of Jobs are Available?

Work from home opportunities are available in lots of fields, including:

- Customer service and support
- Transcription
- Writing, editing, and proofreading
- Technology support
- Sales
- Healthcare
- Tutoring
- And more!



What Skills Might You Need to Work from Home?

- Computer skills
 - Internet
 - Typing
- Professional phone presence
- Customer service experience
 - Retail
 - Hospitality
 - Call center



Advice on Working from Home



Setting Up for Success (Slide 1 of 2)

- Before you begin your workday, set up a **separate workspace**. Your work environment should:
 - Be quiet and private
 - Have a comfortable chair
 - Have good lighting
 - Eliminate as many outside noises as possible
- Set your **work hours** and stick to a **schedule**. Before your work hours begin you should:
 - Arrange for the care of children and pets

Setting Up for Success (Slide 2 of 2)

- Set aside time to safely **interact with others**
 - Schedule breaks, exercise, and time with family/friends
- Maintain focus by getting **organized**
 - Use a planner and clean your desk daily
- Understand the **requirements** of working from home
 - Expected work hours
 - Occasional trips to the office for presentations
 - May have to complete a trial period in the office before work from home is approved

Questions?



Finding Work from Home Jobs



Preparing for Your Work from Home Job Search

Before you begin looking for a work-from-home job, take some time to update your resume.

- Think back to your **work experience** (paid or volunteer) or **training**
- Take an inventory of the **skills** you have that can help you find jobs you're a good fit for
- Notify your **references** so they know you are looking for work
- Practice **interview skills**

Need Help Finding a Job?

- Check out Choose Work's **Find A Job** page!
- We provide resources and information about employment organizations, including those that specifically serve people with disabilities.
- Get started on your job search and connect with a Ticket Program service provider along the way!



[choosework.ssa.gov/
find-a-job/index.html](https://choosework.ssa.gov/find-a-job/index.html)

Things to Keep in Mind (Slide 1 of 2)

Be Cautious

Not all work from home opportunities are legitimate. Red flags may include:

- Promising high income for little work
- Providing an unclear or vague description of the job
- Short or no interview process
- Charging applicants fees to apply for the job or to do the job after you have been hired
- The company having been in business for a short time

Things to Keep in Mind (Slide 2 of 2)

Understand Your Taxes

Be sure to check with your potential employer to make sure you understand the specifics of taxes before you accept the job.

Some opportunities may not withhold taxes like traditional employment:

- **W2** – Taxes withheld
- **1099** – Taxes not withheld and your responsibility to pay

Lori's Story

Anxiety made it difficult for Lori to build a career; but with the help of the Ticket Program, Lori now works from home in Public Relations/Marketing. She found more than a remote job; Lori found a career she's passionate about!

“Making my own money again is freeing. I want to do whatever I can to help others understand and learn about this great program.”

Lori, A Ticket to Work Success Story



<https://bit.ly/lori-success>

Questions?



How to Get Started

Social Security's Ticket to Work Program has a variety of service providers and other resources ready to help you get started!

Call the Ticket to Work Help Line:

- 1-866-968-7842
- 1-866-833-2967 (TTY)

Visit: choosework.ssa.gov

Connect:

Visit choosework.ssa.gov/contact/index.html to find us on social media and subscribe to blog and email updates!





Opt-In to Receive Text Messages

- Get advice and encouragement, and read stories about people who achieved financial independence with help from the Ticket to Work Program.
- If you're interested in receiving text messages from the Ticket Program, please text **TICKET** to **474747**. Standard messaging rates may apply.

Join Us for Our Next WISE Webinar!

TICKET
to **Work**

WISE
Work Incentive Seminar Event

Ticket to Work and Mental Health

Date: Wednesday, June 23, 2020

Time: 3 – 4:30 PM ET

Register online: choosework.ssa.gov/wise
or call 1-866-968-7842 or 1-866-833-2967 (TTY)

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